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(Neb.)-NPPD Warns Customers Of Possible Scam

By: Chris Fankhauser Posted at: 10/11/2012 10:11 AM



(Columbus)-A possible scam has been reported in Nebraska involving customers of Nebraska Public Power District. NPPD is warning local residents and businesses that a phone survey to customers of NPPD may be a scam. The 'survey' caller identifies him/herself as representing NPPD, asks the customers' opinion about payment options and requests bank account information, none of which is being asked by the utility.

According to Robyn Tweedy, NPPD's customer care business manager, NPPD is not conducting any survey asking for this information.

In September, the District conducted a survey of its end-use customers regarding their opinions on future sources of electric generation in Nebraska. This survey has been completed, and it did not ask about customer information.

Tweedy said they have been made aware of this bogus survey by a very intuitive customer. They are cautioning customers not to give out critical information, such as bank account or personal information. She also reminds customers that NPPD does not ask for that type of information as they would already have the customer's account information on file.

NPPD urges anyone receiving such a call to not give out any information and to immediately end the phone call.

(Story courtesy of NPPD)